



**Jewish  
Community  
Services Inc**

Meeting Our Community's Needs

# NEWSLETTER



Volume 1 | June/July 2015

**WELCOME** to our revamped newsletter from JCS Inc. We are excited to recommence our monthly newsletter to all clients and community members to ensure we can communicate all the latest news, updates and developments within JCS.

JCS acknowledges it has been sometime since we have produced a newsletter. Your recent feedback has been heard and appreciated to enable us to ensure we are communicating regularly and effectively on the range of news and developments that are taking shape here at JCS. As part of our ongoing commitment to enhance our communication and keep you regularly informed, we have been fortunate to have a dedicated volunteer join our team to assist us with our communications and social media strategies, including having pro-bono access to a social marketing media specialist to provide advice and guidance to JCS.

We look forward to keeping you up to date each month and welcome your continued feedback, input and suggestions.

*Darren Meechan*  
Manager, Community Services

## **SIGN UP FOR OUR E-NEWSLETTER!**

To receive all the latest news, information, updates and events from Jewish Community Services straight to your inbox, sign up to our e-newsletter by visiting our website:

[jcssa.asn.au](http://jcssa.asn.au)

---

## **UPDATES FROM DARREN**

Since I last wrote to you in January, a number of developments and updates have occurred within the organization and throughout the broader aged care sector. I will share a bit more information shortly, however, please let me apologise for the lengthy gap since my last communication to all JCS clients and community members due to these changes. I am pleased to let you know that we have now revamped the JCS newsletter, which you will see evolve in its design, layout and content over the coming months. To those individuals who provided feedback with regard to improving the flow of communication throughout the community, thank you for taking the time to share your positive and constructive thoughts with JCS.

From June, our hardcopy and e-Newsletter will be produced on a monthly basis so you can be assured to receive the latest updates and developments. Further, we are extremely fortunate to be supported by Emily Ciancio who joined us recently as our Communications & Social Media Volunteer. Emily brings passion and a desire to assist with strengthening our communication processes, marketing and promoting the good work and positive outcomes to deliver high quality and person centered home and community support services to our community.

## JCS GOVERNANCE

JCS is very fortunate to have representation from skilled & experienced individuals from within the SA Jewish and the broader community who provide their valuable time and expertise in a range of areas to ensure exceptional corporate governance. They are well positioned to provide professional advice and guidance in order to:

- Develop and enhance JCS strategies and plans
- Improve operational effectiveness
- Ensure prudent regulatory compliance, financial and risk management
- Improve client, community and stakeholder engagement and communication flow
- Ensure JCS can actually deliver on its core purpose and objective

### *Our current Board of Management includes:*

- **Mr Robert Nachum** – Chairman
- **Ms Ilana Culshaw** – Secretary
- **Ms Jill Noble** – Treasurer
- **Ms Heather Croucher** – Board Member
- **Ms Amanda Kay** – Board Member

Collectively, our board holds a diverse range of professional qualifications and skills in areas including communications, education, finance, technology, law, workplace health & safety and risk management. Board member profiles are currently being finalised and will be available on the JCS website shortly.

---

## FUTURE DIRECTIONS OF THE COMMONWEALTH HOME SUPPORT PROGRAM (CHSP)

As many of you may already be aware, the way in which home and community support services are currently funded by the Commonwealth Government (as part of the HACC program) will transition to a new funded program called **Commonwealth Home Support Program (CHSP)**. The CHSP will commence on **1 July 2015** and is designed to ensure older people stay independent and in their homes and communities for longer build on the strengths of the pre-existing programmes and will continue to support around 550,000 older people and their carers, every year. Importantly, people receiving services under the existing programmes will continue to receive the same level of support now and when the CHSP begins. CHSP funding will be around \$1.7 billion in 2015-16, which will continue to grow over the coming years, resulting in more services for more people.

### *The CHSP will benefit JCS older clients and their carers through:*

- Streamlined access to entry-level support services
- A standardised national assessment process and entry point through My Aged Care
- Increased focus on restorative approach including wellness and reablement
- Reducing red-tape for service providers through more streamlined funding arrangements

### *What we know so far about the transition to the CHSP – What does this mean for JCS?*

- The Department of Social Services (DSS) has provided a further four (4) month period of funding, which allows JCS along with all other funded organizations to “transition” from the Home & Community Care (HACC) Program to the new CHSP. At this time, JCS has been successful and offered a further funding and service agreement for the period **1 July to 31 October 2015**.
- We are pleased to advise that the Minister has just announced this week that CHSP funding will extend from **30 June 2017 to 30 June 2018**, and we remain confident that JCS will be offered a further extension to our funding and service agreement to provide home & community support services from **1 November 2015 to 30 June 2018** to coincide with the 2015 Budget decision to merge the CHSP and Home Care Packages programme from July 2018 to create an integrated care at home programme.
- From **1 July 2015**, all new client referrals to JCS will be facilitated by the My Aged Care Gateway and then assessed by a local Regional Assessment Service (RAS). The local RAS will work with clients to determine the best service provider based on support needs and choice. The local RAS will then make relevant referrals to individual organizations, such as JCS. It is important to remember that clients will always be in control about the service provider they would like to provide their service.
- Existing JCS clients will continue to receive their support from JCS, and will only be referred to the My Aged Care Gateway if circumstances change where higher levels of support are required i.e. Home Support Package or Residential Support.

The above information provides a snapshot only of the CHSP program and transition process from 1 July 2015. The team here at JCS are working tirelessly to ensure that the transition to the new CHSP is as streamlined as much as possible, and importantly to ensure continuity in service delivery to all clients. We look forward to providing further updates and information in next month’s newsletter. However, should you have any concerns or questions, I would encourage you to contact us on **8363 5400** to organize a time to meet ASAP.



## QUESTION AND ANSWER OPPORTUNITIES

Given the number of changes that are occurring for JCS at the current time, I hope to organize a group Q&A session in the near future. I understand that many clients have indicated that they would like the opportunity to meet on a one to one basis to have a range of questions answered. I would like to extend an invitation to all JCS clients and community members to meet with you and to answer any questions you may have. If you would like to organize a time for me to visit you in your home, or if you would like to visit the JCS office, please contact me on **8363 5400** or email [darren@jcssa.asn.au](mailto:darren@jcssa.asn.au).

---

## MEET THE NEWEST TEAM MEMBERS AT JCS

### *Aafke Boomsma*

Many of you have probably met or spoken with Aafke who commenced with JCS in March as our Finance & Program Support Officer. Aafke is responsible for ensuring each client receives their monthly account, answering your account queries, processing of invoices and payment to all JCS suppliers, processing of staff payroll and all other wonderful things related to ensuring JCS meets its financial, accounting and reporting obligations. Aafke is available every Tuesday and Wednesday to assist with enquiries, and Darren and Emmon are more than happy on other days.

If you have any questions about your monthly account, please contact Aafke on **8363 5400** or email [contact@jcssa.asn.au](mailto:contact@jcssa.asn.au).

### *Emily Ciancio*

Emily recently joined JCS as our Communications & Social Media Volunteer to assist with the promotion of all JCS activities, programs and events through our revamped newsletter, establishing and maintaining our presence on social & electronic media and to provide guidance with our marketing and communication requirements to ensure JCS keeps the community updated and involved with the latest news, updates, events and activities about JCS.

If you would like to contribute your ideas, or any articles to future newsletters or our publications, please feel free to contact Emily or Darren on **8363 5400** or email [emily@jcssa.asn.au](mailto:emily@jcssa.asn.au).

---

## OUR COMMUNITY VISITORS SCHEME

The Community Visitors Scheme (CVS) is a national program that is funded by the Australian Government.

By having a friendly volunteer visit at least once a fortnight, the program aims to enrich the quality of life for our older community members living at home who may experience social isolation or loneliness. The visits are relaxed and social in nature. The resident and their visitor chat together, share a cup of tea, play a board game or take a walk around the home and its gardens.



## A NEW PROGRAM AT JCS

### *Active Gardeners*

This is a free program for those who are interested in setting up or maintaining a small garden area, and growing their own vegetables and herbs. A great way to keep active!

Our volunteer gardeners will work with you and provide basic gardening tools.



## REMEMBER THE HOLOCAUST - ART AND THE HOLOCAUST EXHIBITION

### *12 June to 5 July- Gallery M*

This exhibition is commemorating the 70th anniversary of the end of WW2. Devised, curated and self-funded by Andrew Steiner, an artist, historian, and Holocaust survivor.

The exhibition will focus on the significant role of art during WW2. It includes visual displays of historical data, drawings and paintings by eyewitnesses, and sculptures by Andrew Steiner.

## Contact Us

**Jewish Community Services Inc**  
227 Payneham Road  
Joslin SA 5070  
Tel: (08) 8363 5400  
Email: [contact@jcssa.asn.au](mailto:contact@jcssa.asn.au)  
Web: [www.jcssa.asn.au](http://www.jcssa.asn.au)

**Exhibition opening:** Friday 12 June 2015 – 5-8 pm

**Venue:** Gallery M, Marion Cultural Centre, 287 Diagonal Road, Oaklands Park

Visit [gallerym.net.au/9.html](http://gallerym.net.au/9.html) for further information.

## WHAT'S ON IN JULY?

### *Mondays*

**Movies:** 13<sup>th</sup> and 27<sup>th</sup>

### *Tuesdays*

**Bus trip to Haighs Chocolate:** 7<sup>th</sup>

**Cooking with Naama:** 14<sup>th</sup>

**Bagels:** 21<sup>st</sup>

### *Tuesdays (continued)*

**Coffee Club:** 28<sup>th</sup>

### *Thursdays*

**Chaverim Exercise Group:** 2<sup>nd</sup> 9<sup>th</sup> 16<sup>th</sup> 23<sup>rd</sup> 30<sup>th</sup>

### *Fridays*

**Elder Hall:** (contact Emmon for more information)

**Want to keep up to date with everything that's happening at JCS?**



Like and follow Jewish Community Services Inc on Facebook and Twitter for all the latest updates!

